

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Anil Kumar Annadata, Wai H. Pak, Rohit Bedi

Assignee: Siebel Systems, Inc.

Title: SYSTEM AND METHOD FOR MULTI-CHANNEL
COMMUNICATION QUEUING

Application No.: 09/823,590

Filing Date: March 31, 2001

Examiner: Quynh H. Nguyen

Group Art Unit: 2614

Docket No.: SBL0001US

Confirmation No.: 6841

Austin, Texas
February 13, 2007

MAIL STOP RCE
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION (RCE)

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider and enter the Amendment which is being submitted with this request. The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter.

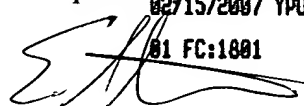
Applicants respectfully request issuance of a Notice of Allowance in light of the Amendment which accompanies this RCE. Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P. O. Box 1450, Alexandria, Virginia, 22313-1450, on February 13, 2007.


Attorney for Applicant

2/13/07
Date of Signature

Respectfully submitted,



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